**TU/ CODL**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (SPRING) 2020**

**DHR 101: FOUNDATION OF MANAGEMENT**

Time:**3 Hours** Total Marks:**70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Fill in the blanks: 1×10=10

1. Impact of illumination on productivity was studied by \_\_\_\_\_\_\_\_\_.
2. \_\_\_\_\_\_\_\_\_\_\_\_\_ is referred to as ‘first lady of management’.
3. Indian Railways is an example of departmentation by \_\_\_\_\_\_\_\_\_.
4. \_\_\_\_\_\_\_\_\_\_ statement is a broad statement defining the purpose of the company.
5. The \_\_\_\_\_\_\_\_\_\_ managerial role calls for establishing relationships within and beyond the organization.
6. The \_\_\_\_\_\_\_\_\_\_\_\_ role calls for trouble-shooting activities.
7. A fresh new budget from scratch is called \_\_\_\_\_\_\_\_ budget.
8. Opportunities and Threats are \_\_\_\_\_\_\_\_\_ to an organisation.
9. A \_\_\_\_\_\_\_\_\_\_\_ span of management leads to more number of organisational levels.
10. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the measurement and correction of performance to ensure that organizational goals are met.

2. Write short notes on **any three** of the following: 6×3=18

1. Time and Motion Study
2. MBO
3. Generic Competitive Strategies
4. Delegation

3. Discuss the Basic Control Process with the help of an example**.** 7

4. Modern day organisations are matrix in nature. Explain. 10

5. With the help of relevant examples, discuss the effect of demand and

supply of manpower on staffing. 10

6. Discuss Blake and Mouton’s Managerial Grid with relevant examples.

15

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