**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (SPRING) 2021**

**DHR 101: FOUNDATION OF MANAGEMENT**

Time:3 Hours Total Marks:70

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Classify the given set of activities into specific roles as propounded by H.

Mintzberg 1×10=10

1. Motivating team members to achieve a specific goal
2. Holding informational meetings within the organisation
3. Organising review sessions that involve disturbances
4. Providing signature on legal documents
5. Speaking to media during a crisis
6. Dispatch of supplies to the different units
7. Keeping a track of the activities going on in the store
8. The President representing his country at a Global event
9. Finalizing wages with worker representatives
10. Resolving a fight between team members

2. Write short notes on **any three** of the following: 6×3=18

1. SBU
2. Feedforward Control
3. Hawthorne Studies
4. MBO

3. Briefly describe about the steps in planning. 7

4. In context of the Indian Railways, list out the key features of the form of

departmentation. 8

5. Illustrate the importance of each step in the staffing cycle. 12

6. Describe PERT with a suitable example. 15

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